



## **The Hanley Center and its course offerings... in our clients' own words**

### **Physician Executive Leadership Institute – The Advanced Course**

“The Advanced PELI Course broadened my skill set and gave me the confidence to step into a new role in community engagement, leading an initiative to impact poverty in Franklin County. Using the skills I gained in effective communication and listening, decision making, and implementing change, I was able to lead a different Community Health Needs Assessment process that identified poverty as the leading factor affecting health outcomes in our community. This translated into specific language in the hospital’s strategic plan to improve community engagement and address poverty. Resources are now being allocated to work on this issue.”

-McAfee Fellow, PELI Advanced Course

“I can tell you with great certainty that I feel a lot more confident about my group decision making, my influence on a group’s behavior, and my strategic planning. My ability as a leader is significantly enhanced by the PELI program.”

-McAfee Fellow, PELI Advanced Course

“Having another avenue to apply my energies, new uncharted territory, it’s exciting in a different way, and I think that gives satisfaction that mitigates against some burnout stuff that could potentially happen.”

-McAfee Fellow, PELI Advanced Course

“Three of our four executive committee members have participated in the PELI Advanced Course. I see a sharpened focus on both measurement of key performance indicators and taking a collaborative approach to the work they do. One example is leadership on two of our strategic initiatives for the next five years: delivering high value care and improving physician satisfaction.”

-CEO of McAfee Fellow’s organization, PELI Advanced Course

“With more confidence in their skills: one physician is capably developing a new team-based model of care in his practice; several physicians have moved into leadership positions; one physician has become a mentor of physicians who need skill development.”

-CEO of McAfee Fellow’s organization, PELI Advanced Course

### **Health Leadership Development (HLD) Course**

“For me it was incredibly transformative. Incredibly important. Probably one of the best places I’ve been where it was a lot of people from different aspects of the healthcare field and really understanding one another and how the larger puzzle fits.”

-Participant, Health Leadership Development (HLD) course

“When I feel uncomfortable about a situation there is always that period of analysis. Is this necessary? Is this right to do in my new position? Should I be talking to others before I do this? How do I want to go about engaging the larger organization as a whole? And all of that has been an indirect benefit of coming out of the Hanley program.”

-Participant, Health Leadership Development (HLD) course

“I have become involved in the transitional process changes and find that I am more prepared for what needs to be done because of my time at HLD. This includes working with senior managers, informing (including) line staff and helping to form a vision for our program.”

-Participant, Health Leadership Development (HLD) course

“The in-person piece is very important to me in forming connections. With more and more meetings going to electronic means of communication it is becoming increasingly rare to have these opportunities. In-person sessions are critical for the deeper levels of learning and insight.”

-Participant, Health Leadership Development (HLD) course

“The best part about being an HLD Alumnus is the network of people from the class. I turn to them much more frequently than I imagined I would for advice, guidance, and just a place to let loose with the stresses and strains of being a leader in a complex organization and industry.”

-Participant, Health Leadership Development (HLD) course

## **Physician Executive Leadership Institute – The Foundational Course**

“We are a group, not just a room of people in a class...small group exercises helped [to] digest information and stimulate reflection.”

-Participant, PELI Foundational course

“This helped me to identify blind spots historical and current; it changes how I’ll engage change at work, foster cohesion, and build motivation.”

-Participant, PELI Foundational course

“Sarah is inviting. She has [created] an environment that is open and safe to ask questions and get constructive feedback. She has exceptional facilitation skills...something that can make or break a training such as this.”

-Participant, PELI Foundational course

“I enjoy when Sarah asks for more explanation from members of the cohort and myself. It allows for others to gain better insight and could potentially allow for making meaningful connections to others. Even though this is uncomfortable, I think we have a great ‘safe’ group to share with.”

-Participant, PELI Foundational course

“The content included inspiration and a journey toward leadership insight that was satisfying. Having the time to think was good and fun.”

-Participant, PELI Foundational course

“I am continually amazed at how every class gives me tools to better work with my providers and the staff in the office.”

-Participant, PELI Foundational course

“We were in good hands as evidenced by the rich relationships developed among the participating providers and the depth of their learning experience.”

-Organizational physician leader that sponsored PELI Foundational Course

"Talented and intuitive executive coaching by the Hanley professionals was instrumental in guiding and maximizing my personal growth from the PELI Leadership course. Their ability to focus on my specific strengths and weaknesses and provide directed, constructive feedback and tools, allowed me to become a better leader."

-Participant, PELI Foundational course

### **Undergraduate Healthcare Leadership Internship Program**

"My internship through the Daniel Hanley Center for Health Leadership played such a significant role in my journey to becoming a physician. The experiences I gained served to reinforce the importance of collaboration and advocacy when it comes to the health of a patient. To this day, I remain in contact with my mentors who taught me valuable skills I will use when treating patients in the future."

-Participant, Undergraduate Health Leadership Internship (UHLI) program

"This internship allowed me to introduce myself to Maine's healthcare leaders and observe firsthand the state's healthcare system at the polar opposite ends of the state where I grew up and have grown accustomed to. I made connections that will last well past the time I leave college, earned opportunities for future summers and possibly for employment after college, and allowed myself to try something new. I have grown as a person and am more excited than ever to pursue my now solid ambitions, and I would not be in this place if it were not for my participation at InterMed. My summer helped me develop substantially as a person and clarified my goals and ambitions."

-Participant, Undergraduate Health Leadership Internship (UHLI) program

"We have participated in the Intern Program since its inception. Each year we have two Hanley Interns and they have assumed responsibilities in several different departments within the practice. Every one of our interns has been extraordinary. Without exception they have all exceeded our expectations of the work (mostly projects) they completed during their internships. Our interns have made an impact on our physicians and staff to the point where we have stayed in touch with our interns as they have pursued advanced degrees in medicine, physician assisting, etc. We will continue to actively participate in the Hanley Interns program because of the value it delivers to our practice."

-Host sponsor, Undergraduate Health Leadership Internship (UHLI) program